IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Number: 10/741,799

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Applicant(s): Thomas E. Creamer, et al.

Entitled: SERVICE DELIVERY INSTRUCTION PROCESSING SERVICE

Examiner: Rasha S. Al-Aubaidi

Group Art Unit: 2614

Attorney Docket No.: BOC9-2003-0113US1 (1082-017U)

Mail Stop Amendment Commissioner For Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Non-Final Office Action dated October 10, 2007 (the "Non-Final Office Action"), please amend the above-referenced patent application (the "Patent Application") as follows, and please further consider the following remarks establishing the patentability of the amended claims as recited herein:

Amendments to the Claims are reflected in the listing of claims on page 2 of this paper.

Remarks and arguments begin on page 6 of this paper.